



# How to access Student Resources And Training Videos for

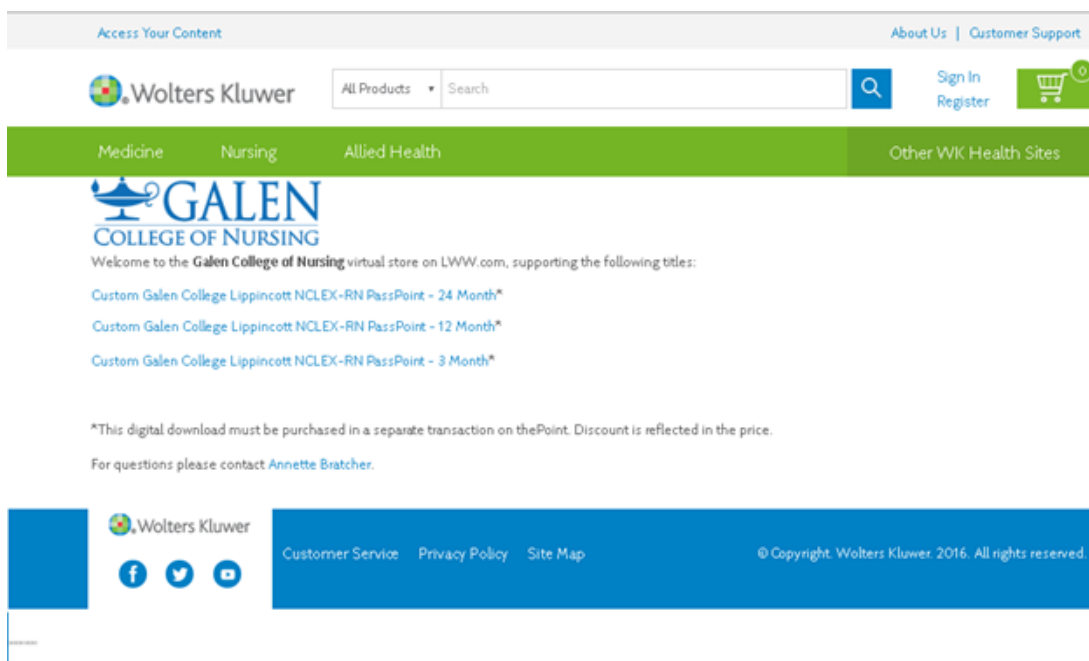


## PURCHASE YOUR PRODUCTS

Welcome Galen Students!

To get started with PassPoint, go to [www.lww.com/Galen](http://www.lww.com/Galen).

Select the access length you need, then put in the promo code at checkout – **WZT4302**



The screenshot shows the Lippincott PassPoint website interface. At the top, there is a navigation bar with "Access Your Content" on the left and "About Us | Customer Support" on the right. Below this is the Wolters Kluwer logo, a search bar with "All Products" and "Search" options, and buttons for "Sign In", "Register", and a shopping cart icon. A green navigation bar contains "Medicine", "Nursing", "Allied Health", and "Other WK Health Sites". The main content area features the Galen College of Nursing logo and a welcome message: "Welcome to the Galen College of Nursing virtual store on LWW.com, supporting the following titles:". Below this, three product options are listed: "Custom Galen College Lippincott NCLEX-RN PassPoint - 24 Month\*", "Custom Galen College Lippincott NCLEX-RN PassPoint - 12 Month\*", and "Custom Galen College Lippincott NCLEX-RN PassPoint - 3 Month\*". A footnote states: "\*This digital download must be purchased in a separate transaction on thePoint. Discount is reflected in the price. For questions please contact Annette Bratcher." The footer includes the Wolters Kluwer logo, social media icons for Facebook, Twitter, and YouTube, and links for "Customer Service", "Privacy Policy", and "Site Map". The copyright notice reads: "© Copyright, Wolters Kluwer, 2016. All rights reserved."

Enter promo code here and hit the "apply" button

**thePoint** Wolters Kluwer

As easy as... 1 Select A Product... 2 **Billing Information...** 3 Confirm Order...

**Billing Information**

First Name:   
 Last Name:   
 Email Address:  (Email address (if associated with a school, use only school email))  
 Role:  Physician  
 Address:   
 Address2:   
 City or Town:   
 State or Province:  Please select a State \*\* Required only for U.S. and Canadian addresses  
 ZIP/Postal Code:  \*\* Required only for U.S. and Canadian addresses  
 Country:  United States  
 Phone Number:

**Confirm Packages** Price: **(US Dollars)**

Student Auxiliary Content for NLEX 66 PASSPOINT 26 \$ 44.00

If you have a promotional code, enter the promotion code below and click **Apply**.

**Apply**

**Please Note**

Since online products are distributed electronically at time of purchase, all sales are considered final and no refund will be issued.

\*For sales tax purposes, electronically delivered products are considered to be shipped to your credit card billing address. Your purchase will include the applicable sales and local tax rate.

**University Details**

University Name:  Please put in the name of your school and select from the list that appears.  
 No School Affiliation

Please Click on Continue to Proceed for purchasing the Product

## GETTING STARTED with ON-DEMAND TRAINING

Before accessing your product, it is critical that you **click on** the PassPoint on-demand training via the link below:

Go to <https://kvgo.com/woltersklower/StudentPassPoint>

### Tips for viewing training videos

- **CHAPTERS**  
To the left of the viewing pane you will see 'chapters'. Each video will have a number of segments. You can navigate to any shorter segment by clicking the chapter title.
- **REFERENCES**  
At the bottom left of your screen you will see a 'references' section. Click any of these links to access additional resources. Be sure to take advantage of the "Getting Started Tips"!
- **SUBMIT A QUESTION**  
In the lower right of your screen you will see the 'submit a question' feature. Here you can submit questions directly to our customer success team. Within 24 hours you will get an email response from a team member.

**Please note:** Your instructor can capture 'attendance' from thePoint. He/she will know who has/has not viewed the videos.



## TECH SUPPORT

Our technical support agents are well-versed on all of our digital solutions and are eager and ready to help you use our products. Please don't hesitate to contact us!

Lippincott  
**CustomerSuccess**

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Toll-free phone number: 1-800-468-1128

Email: [techsupp@lww.com](mailto:techsupp@lww.com)

<http://thepoint.lww.com/studentssupport>

 Wolters Kluwer

### Live Help Hours:

Mon-Thu: 8am – 12am (EST)

Fri: 8am – 7pm (EST)

Sun: 4pm – 12am (EST)

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Committed to You!  
[thepoint.lww.com/studentssupport](http://thepoint.lww.com/studentssupport)