

## State Contact Information for Student Complaints

Complaints about Galen College of Nursing should follow the Resolution of Grievances Policy and Procedure as described in the *Student Catalog*. If an issue cannot be resolved internally, a complaint may be filed with your State by referring to the following list of State agencies.

This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be construed as informative of what agencies regulate the institution or in what states the institution is licensed or required to be licensed. States, through their relevant agency or Attorney General's Office, will accept complaints regardless of whether an institution is required to be licensed in that state.

### Alabama

#### Alabama Commission on Higher Education

P.O. Box 302000  
Montgomery, AL 36130-2000  
(334) 242-1988  
[ache.state.al.us](http://ache.state.al.us)

#### Alabama Community College System Private School Licensure Division

P.O. Box 302130  
Montgomery, AL 36130-2130  
(334) 293-4500  
[accs.cc](http://accs.cc)

### Alaska

#### Alaska Commission on Postsecondary Education

P.O. Box 110505  
Juneau, AK 99811-0505  
(907) 465-2962  
(800) 441-2962  
[acpe.alaska.gov](http://acpe.alaska.gov)

### Arizona

#### Arizona State Board for Private Postsecondary Education

1400 W. Washington Street, Room 260  
Phoenix, AZ 85007  
(602) 542-5709  
[ppse.az.gov](http://ppse.az.gov)

## Arkansas

### Arkansas Department of Higher Education

423 Main Street, Suite 400

Little Rock, AR 72201

(501) 371-2000

[adhe.edu](http://adhe.edu)

## California

### California Bureau for Private Postsecondary Education

P.O. Box 9808dsa18

Sacramento, CA 95798-0818

(916) 431-6959

[bbpe.ca.gov](http://bbpe.ca.gov)

### Attorney General's Office

California Department of Justice

Attn: Public Inquiry Unit

P.O. Box 9044255

Sacramento, CA 94244-2550

[oag.ca.gov](http://oag.ca.gov)

## Colorado

### Colorado Department of Higher Education

1560 Broadway, Suite 1600

Denver, CO 80202

(303) 862-3001

[highered.colorado.gov](http://highered.colorado.gov)

## Connecticut

### Connecticut Office of Higher Education

61 Woodland Street

Hartford, CT 06105-2326

(860) 947-1800

[ctohe.org](http://ctohe.org)

## Delaware

### Delaware Department of Education

#### Higher Education Office

Townsend Building

401 Federal St #2

Dover, DE 19901

(302) 735-4120

[doe.k12.de.us](http://doe.k12.de.us)

## District of Columbia

### District of Columbia Office of the State Superintendent of Education

Education Licensure Commission

810 1<sup>st</sup> Street NE, 9<sup>th</sup> Floor

Washington, DC 20002

(202) 727-6436

[osse.dc.gov](http://osse.dc.gov)

## Florida

### Florida Board of Nursing

4052 Bald Cypress Way Bin C-02

Tallahassee, FL 32399-3252

(850) 488-0595

[floridasnursing.gov](http://floridasnursing.gov)

### Florida Commission on Independent Education

325 W. Gaines St, Suite 1414

Tallahassee, FL 32399-0400

(850) 245-3200

[fldoe.org/policy/cie](http://fldoe.org/policy/cie)

### Florida Department of Veterans' Affairs

P.O. Box 31003

St. Petersburg, FL 33731

(727) 319-7402

[floridavets.org](http://floridavets.org)

## Georgia

### Georgia Nonpublic Postsecondary Education Commission

2082 East Exchange Place, Suite 220

Tucker, GA 30084-5305

(770) 414-3300

[gnpec.org](http://gnpec.org)

Through relevant agencies and the Attorney General's office, any U.S. state, district, or territory will accept complaints regardless of whether Galen is required to be licensed in that location. Georgia students may follow the Complaint Process posted on the NPEC website located at [gnpec.org](http://gnpec.org).

## Hawaii

### Hawaii Department of Commerce and Consumer Affairs

#### Hawaii Postsecondary Education Authorization Program

P.O. Box 2360

Honolulu, HI 96804

(808) 586-7327

[cca.hawaii.gov](http://cca.hawaii.gov)

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## Idaho

### Idaho State Board of Education

P.O. Box 83720  
Boise, ID 83720-0037  
(208) 334-2270  
[board@osbe.idaho.gov](mailto:board@osbe.idaho.gov)  
[boardofed.idaho.gov](http://boardofed.idaho.gov)

## Illinois

### Illinois Board of Higher Education

1 N Old State Capitol Plaza, Suite 333  
Springfield, IL 62701-1377  
(217) 557-7359  
[ibhe.org](http://ibhe.org)

## Indiana

### Indiana Commission for Higher Education Board for Proprietary Education

101 West Ohio Street, Suite 300  
Indianapolis, IN 46204-4206  
(317) 232-1033  
[in.gov/bpe](http://in.gov/bpe)

## Iowa

### Iowa Student Aid Commission

430 East Grand Ave, FL3  
Des Moines, IA 50309-1920  
(515) 725-3400  
[iowacollegeaid.gov](http://iowacollegeaid.gov)

## Kansas

### Kansas Board of Regents

1000 SW Jackson Street, Suite 520  
Topeka, KS 66612-1368  
(785) 430-4240  
[kansasregents.org](http://kansasregents.org)

## Kentucky

### Kentucky Board of Nursing

312 Whittington Parkway, Suite 300  
Louisville, KY 40222  
(502) 429-3300  
(800) 305-2042  
[kbn.ky.gov](http://kbn.ky.gov)

### Kentucky Commission on Proprietary Education

Capital Plaza Tower, Room 303  
300 Sower Boulevard  
Frankfort, KY 40601  
(502) 564-4185  
[kcpe.ky.gov](http://kcpe.ky.gov)

### Kentucky Council on Postsecondary Education

1024 Capital Center Drive, Suite 320  
Frankfort, KY 40601  
(502) 573-1555  
[cpe.ky.gov](http://cpe.ky.gov)

### Kentucky Approving Agency for Veterans' Education

300 North Main Street  
Versailles, KY 40383  
(859) 256-3235  
[kctcs.edu/en/Degrees\\_Training/Initiatives/Veterans\\_Affairs.aspx](http://kctcs.edu/en/Degrees_Training/Initiatives/Veterans_Affairs.aspx)

## Louisiana

### Louisiana Board of Regents

P.O. Box 3677  
Baton Rouge, LA 70821  
(225) 342-4253  
[regents.la.gov](http://regents.la.gov)

## Maine

### Maine Department of Education

23 State House Station  
Augusta, ME 04333-0023  
(207) 624-6600  
[maine.gov/doe/highered](http://maine.gov/doe/highered)

## Maryland

### Maryland Higher Education Commission

6 North Liberty Street  
Baltimore, MD 21201  
(401) 767-3301  
[mhec.state.md.us](http://mhec.state.md.us)

## Massachusetts

### Massachusetts Department of Higher Education

1 Ashburton Pl #1401  
Boston, MA 02108  
(617) 727-7785  
[mass.edu](http://mass.edu)

## Michigan

### Michigan Department of Licensing and Regulatory Affairs

P.O. Box 30004  
Lansing, MI 48909  
(517) 373-1820  
[michigan.gov/lara](http://michigan.gov/lara)

## Minnesota

### Minnesota Office of Higher Education

1450 Energy Park Dr #350  
St. Paul, MN 55108  
(651) 642-0567  
[ohe.state.mn.us](http://ohe.state.mn.us)

## Mississippi

### Mississippi Commission on College Accreditation

3825 Ridgewood Road  
Jackson, MS 39211  
(601) 432-6647  
[mississippi.edu/mcca/](http://mississippi.edu/mcca/)

### Mississippi Community College Board, Office of Proprietary Schools

3825 Ridgewood Road  
Jackson, MS 39211  
(601) 432-6185  
[mccb.edu](http://mccb.edu)

## Missouri

### Missouri Department of Higher Education

205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
(800) 473-6757  
(573) 751-2361  
[dhe.mo.gov](http://dhe.mo.gov)

## Montana

### Montana University System

#### Office of the Commission of Higher Education

2500 Broadway Street  
P.O. Box 203201  
Helena, MT 59620-3201  
(406) 444-6570  
[mus.edu/che](http://mus.edu/che)

## Nebraska

### Nebraska Coordinating Commission for Postsecondary Education

P.O. Box 95005  
Lincoln, NE 68509-5005  
(402) 471-2847  
[ccpe.nebraska.gov](http://ccpe.nebraska.gov)

## Nevada

### Nevada Commission on Postsecondary Education

8778 S Maryland Parkway, Suite 115  
Las Vegas, NV 89123  
(702) 486-7330  
[cpe.state.nv.us](http://cpe.state.nv.us)

## New Hampshire

### New Hampshire Department of Education

#### Higher Education Commission

101 Pleasant Street  
Concord, NH 03301-3494  
(603) 271-3494  
[education.nh.gov/highered/](http://education.nh.gov/highered/)

## New Jersey

### New Jersey Secretary of Higher Education

20 West State Street, 4<sup>th</sup> Floor  
P.O. Box 542  
Trenton, NJ 08625-0542  
(609) 292-4310  
[state.nj.us/highereducation/](http://state.nj.us/highereducation/)

## New Mexico

### New Mexico Higher Education Department

2044 Galisteo Street  
Santa Fe, NM 87505  
(505) 476-6500  
[hed.state.nm.us](http://hed.state.nm.us)

## New York

### New York Office of College and University Evaluation

89 Washington Avenue, Room 969 EBA  
Albany, NY 12234  
(518) 474-1551  
[highered.nysed.gov/ocue/](http://highered.nysed.gov/ocue/)

## North Carolina

### University of North Carolina Board of Governors

910 Raleigh Road  
P.O. Box 2688  
Chapel Hill, NC 27514  
(919) 962-1000  
[northcarolina.edu](http://northcarolina.edu)

## North Dakota

### North Dakota University System

10<sup>th</sup> Floor, State Capitol  
600 East Boulevard Ave, Dept 215  
Bismarck, ND 58505-0230  
(701) 328-2960  
[ndus.edu](http://ndus.edu)

## Ohio

### Ohio Board of Nursing

17 South High Street, Suite 400  
Columbus, OH 43215-7410  
(614) 466-3947  
[nursing.ohio.gov](http://nursing.ohio.gov)

*State Contact Information for Student Complaints*



**Ohio State Board of Career Colleges and Schools**

30 East Broad Street, Suite 2481

Columbus, OH 43215

(614) 466-2752

[scr.ohio.gov](http://scr.ohio.gov)

**Ohio State Approving Agency for Veterans' Training**

77 South High Street, 7<sup>th</sup> Floor

Columbus, OH 43215

(614) 466-9287

[dvs.ohio.gov/VETERANS\\_EDUCATION/State\\_Approving\\_Agency](http://dvs.ohio.gov/VETERANS_EDUCATION/State_Approving_Agency)

**Oklahoma****Oklahoma State Regents for Higher Education**

665 Research Parkway, Suite 200

Oklahoma City, OK 7310

(405) 225-9100

[okhighered.org](http://okhighered.org)

**Oregon****Oregon Higher Education Coordinating Commission**

775 Court Street NE

Salem, OR 97301-3827

(503) 378-5690

[oregon.gov/HigherEd/](http://oregon.gov/HigherEd/)

**Pennsylvania****Pennsylvania Department of Education**

333 Market Street

Harrisburg, PA 17126

(717) 783-6788

[education.pa.gov](http://education.pa.gov)

**Puerto Rico****Puerto Rico Council on Education**

P.O. Box 19900

San Juan, PR 00910-1900

(787) 641-7100

[ce.pr.gov](http://ce.pr.gov)

## Rhode Island

### Rhode Island Board of Governors for Higher Education

Shepard Building 80 Washington Street  
Providence, RI 02903  
(401) 456-6000  
[ribghe.org](http://ribghe.org)

## South Carolina

### South Carolina Commission on Higher Education

1122 Lady Street, Suite 300  
Columbia, SC 29201  
(803) 737-2260  
[che.sc.gov](http://che.sc.gov)

## South Dakota

### South Dakota Office of the Attorney General

#### Division of Consumer Protection

1302 E Hwy 14, Suite 3  
Pierre, SD 57501-8501  
(605) 773-4400  
[atg.sd.gov](http://atg.sd.gov)

## Tennessee

### Tennessee Higher Education Commission

404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
(615) 741-3605  
[tn.gov/thec/](http://tn.gov/thec/)

## Texas

### Texas Board of Nursing

William P. Hobby Building  
333 Guadalupe, Suite 3-460  
Austin, TX 78701-3944  
(512) 305-7400  
[bon.texas.gov](http://bon.texas.gov)

### Texas Higher Education Coordinating Board

P.O. Box 12788, Capitol Station  
Austin, TX 78711  
(512) 427-6101  
[thecb.state.tx.us](http://thecb.state.tx.us)  
[StudentComplaints@thecb.state.tx.us](mailto:StudentComplaints@thecb.state.tx.us)

Rules governing student complaint procedures, Title 19 of the Texas Administrative Code, Rules 1.110-112, can be found [here](#).

#### **Texas Workforce Commission**

101 East 15<sup>th</sup> Street  
Austin, TX 78778-0001  
(512) 936-3100  
[twc.state.tx.us](http://twc.state.tx.us)

#### **Texas Veteran's Commission**

P.O. Box 12277  
Austin, TX 78711-2277  
(877) 898-3833  
[tvc.state.tx.us](http://tvc.state.tx.us)

### **Utah**

#### **Utah Division of Consumer Protection**

160 East 300 South  
Salt Lake City, UT 84111  
(801) 530-6601  
[consumerprotection.utah.gov](http://consumerprotection.utah.gov)

### **Vermont**

#### **Vermont Agency of Education**

219 North Main Street, Suite 402  
Barre, VT 05641  
(802) 479-1030  
[education.vermont.gov](http://education.vermont.gov)

### **Virginia**

#### **Virginia State Council of Higher Education**

101 N. 14<sup>th</sup> Street, 10<sup>th</sup> Floor  
James Monroe Building  
Richmond, VA 23219  
(804) 225-2600  
[schev.edu](http://schev.edu)

### **Washington**

#### **Washington Student Achievement Council**

917 Lakeridge Way SW  
Olympia, WA 98502  
(360) 753-7800  
[wsac.wa.gov](http://wsac.wa.gov)

## West Virginia

### West Virginia Higher Education Policy Commission

1018 Kanawha Boulevard E #700

Charleston, WV 25301

(304) 558-2101

[wvhepc.edu](http://wvhepc.edu)

## Wisconsin

### Wisconsin Educational Approval Board

431 Charmany Drive, Suite 102

Madison, WI 53719

(608) 226-1996

[eab.state.wi.us](http://eab.state.wi.us)

## Wyoming

### Wyoming Department of Education

Hathaway Building, 2<sup>nd</sup> Floor

2300 Capitol Avenue

Cheyenne, WY 82002

(307) 777-7675

[edu.wyoming.gov](http://edu.wyoming.gov)