



## **Notice Student Complaint Policy**

Galen College of Nursing is accredited by the Southern Association of Colleges and Schools Commission on Colleges to award associate degrees, and by the Commission of the Council on Occupational Education. Galen's programs are approved by the Texas Board of Nursing, Texas Workforce Commission (TWC), and the Texas Higher Education Coordinating Board.

Galen has a Certificate of Approval from TWC. The TWC-assigned school number is 0575.

Students must address their concerns about Galen or any of its educational programs by following the grievance process outlined in the Student Catalog, available online. Go to <http://galencollege.edu/sanantonio> and click "Student Links."

Students dissatisfied with Galen's response to their complaint or who are not able to file a complaint with Galen can file a formal complaint with TWC, as well as with other relevant agencies or accreditors, if applicable.

Information on filing a complaint with TWC can be found on TWC's Career Schools and Colleges website at <http://csc.twc.state.tx.us>.